



## Limited Lifetime Warranty

Greenstar Panels, LLC, (hereinafter "Greenstar") subject to the conditions and exclusions below, hereby provides a limited warranty to the Owner (hereinafter "Owner") of the building/ structure in which the Greenstar Panels Hyper-Insulation® system (hereinafter "Hyper-Insulation®") were installed so long as the Owner retains ownership of the property on which the Hyper-Insulation® was originally installed. In that event, Greenstar provides a LIMITED LIFETIME WARRANTY for the Hyper-Insulation® panels that the actual thermal resistance will not vary by more than five (5) percent from the minimum R-value identified in ASTM C578 on insulation with a thickness of 1.5 inches or greater. If the Greenstar Hyper-Insulation® is determined by sampling and tests (conducted as provided below) to not meet this specified warranty value, Greenstar will deliver to the owner of the building on which the insulation was initially installed a quantity of substantial equivalent product to replace the non-performing insulation or, in the alternative, and at the sole discretion of Greenstar, refund to the Owner the original purchase price of the non-performing Hyper-Insulation®. In no event shall Greenstar be liable for any other costs or damages, including labor costs. The total expense of replacement by Greenstar for the life of this limited warranty will be limited to the original purchase price of the insulation.

### CONDITIONS / EXCLUSIONS:

1. Hyper-Insulation® must be installed by a Certified Greenstar Panels Installer or by the original Owner of the building/structure, and must be in typical building and construction assemblies in strict accordance with Greenstar specification, guidelines, and recommendations that were in effect at the time of such installation.
2. Greenstar obligations under this warranty are applicable only to panels with a thickness of 1.5 inches or greater manufactured by Greenstar.
3. Hyper-Insulation® must be an original Greenstar product, as indicated by the Greenstar labeling.

4. The building/structure must be owned by the original purchaser of the Hyper-Insulation® product at the time of any warranty claim.

5. This warranty shall be void, in the sole discretion of Greenstar Panels, if there is damage to the insulation resulting from improper handling and/or installation, maintenance, misuse, vandalism, hurricanes, high wind, flood, fire, tornado, earthquake, or by other acts of God.

6. Greenstar does not warrant the compatibility of Hyper-Insulation® with any other products including, but not limited to, any roofing, roofing membranes, or coatings.

### HOW TO MAKE A CLAIM:

All claims must be initiated within thirty (30) calendar days after owner learns, or reasonably should have learned, of the factual basis for the claim, or the claim is waived. All claims must be initiated by calling 863-940-4791, or in writing to: Greenstar Panels, LLC, 3306 Waterfield Road, Lakeland, FL 33803, Attention: Warranty Department.

Once a claim is made, Greenstar will promptly inspect the claimed defect, or, at its option, may require that a sample of the allegedly defective product be shipped to Greenstar, at the owner's expense. If such examination does disclose a defect covered by this warranty, Greenstar will perform its obligations under this warranty. Greenstar reserves the right to inspect any Hyper-Insulation® that is alleged to be defective prior to its removal from the installed location. Greenstar will not be liable for any actions or expenditures incurred prior to written acknowledgement by Greenstar of its responsibility under this warranty.

THIS WARRANTY IS IN LIEU OF ALL OTHER GUARANTEES AND WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. THERE ARE NO WARRANTIES OR GUARANTEES OTHER THAN THOSE SET FORTH IN THIS WARRANTY.